



Press Release

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CONTACT:

LaDana Williams, Public Relations Director

C 504.914.6004

ladana.williams@LCMChealth.org

SIX LCMC HEALTH HOSPITALS AWARDED SPRING 2023 ‘A’ HOSPITAL SAFETY GRADE FROM LEAPFROG GROUP

Grade reflects top national performance on patient safety through COVID-19 pandemic

NEW ORLEANS – East Jefferson General Hospital, Lakeside Hospital, Lakeview Hospital, Touro, Tulane Medical Center and West Jefferson Medical Center all received an “A” [Hospital Safety Grade](#) from The Leapfrog Group, a national nonprofit upholding the standard of patient safety in hospitals and ambulatory surgery centers. This national distinction celebrates each hospital’s achievements in prioritizing patient safety by protecting patients from preventable harm and errors. The new grades reflect performance primarily during the height of the pandemic.

“At LCMC Health, we are committed to improving the health of patients and communities in New Orleans and across Louisiana,” said Greg Feirn, CEO, LCMC Health. “Patient safety plays a major part in helping us to achieve that. I am proud of the work we have accomplished across the system and especially at the six hospital’s who have achieved this recognition.”

The Leapfrog Group, an independent national watchdog organization, assigns an “A,” “B,” “C,” “D” or “F” grade to general hospitals across the country based on over 30 national performance measures reflecting errors, accidents, injuries and infections, as well as systems hospitals have in place to prevent harm.

“This new update of Hospital Safety Grades shows that, at the national level, we saw deterioration in patient safety with the pandemic,” said Leah Binder, president and CEO of The Leapfrog Group. “But this hospital received an ‘A’ despite those challenges. I congratulate all the leaders, staff, volunteers and clinicians who together made that possible.”

The Leapfrog Hospital Safety Grade is the only hospital ratings program based exclusively on hospital prevention of medical errors and harm to patients. The grading system is peer-reviewed, fully transparent and free to the public. Grades are updated twice annually, in the fall and spring.

About LCMC Health

Established in 2009, LCMC Health is a Louisiana-based, not-for-profit hospital system serving the healthcare needs of the Gulf Coast region. LCMC Health currently manages Children’s Hospital New Orleans, East Jefferson General Hospital, Lakeside Hospital, Lakeview Regional Medical Center, New Orleans East Hospital, Touro, Tulane Medical Center, University Medical Center New Orleans, and West Jefferson Medical Center.

To see LCMC Health hospital's full grade details and to access patient tips for staying safe in the hospital, visit HospitalSafetyGrade.org and [follow The Leapfrog Group](#) on Twitter, Facebook and via its newsletter.

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About The Leapfrog Group

Founded in 2000 by large employers and other purchasers, [The Leapfrog Group](#) is a national nonprofit organization driving a movement for giant leaps for patient safety. The flagship [Leapfrog Hospital Survey](#) and new [Leapfrog Ambulatory Surgery Center \(ASC\) Survey](#) collect and [transparently report](#) hospital and ASC performance, empowering purchasers to find the highest-value care and giving consumers the lifesaving information they need to make informed decisions. The [Leapfrog Hospital Safety Grade](#), Leapfrog's other main initiative, assigns letter grades to hospitals based on their record of patient safety, helping consumers protect themselves and their families from errors, injuries, accidents and infections. For more, [follow us on Twitter and Facebook, and sign up for our newsletter](#).

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