# LCMC Health Nurse Hotline

## 504.962.6202
**A free service**

Available Monday–Friday, 8 am–8 pm
Saturday–Sunday, 8 am–4 pm

**LCMC Health**



# Your first step in receiving **healthcare with heart**

The LCMC Health Nurse Hotline is a free service available to all members of the community. So whether you are feeling under the weather, have a question about your health, or need to get up to date with vaccines, the Nurse Hotline can help. Hablamos Espanol.

**Our experienced nurses are here to guide you with:**

### Questions related to your health
Not sure whether to go to urgent care or the emergency room? Unsure about your medications or how to manage a chronic condition? Do you have follow-up questions after a doctor or hospital visit? Call us!

### Help getting care within our health system
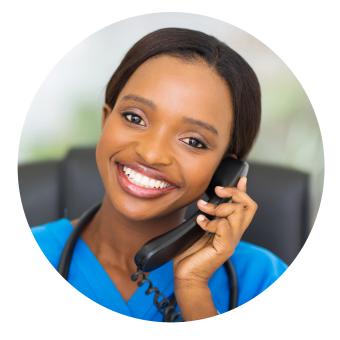Not sure where to start? We'll point you in the right direction.

### Finding a primary care provider or specialist
If you're in need of a new primary care provider or specialist, we'll help find the best fit for you. If you have an LCMC Health primary care physician but need to schedule a follow-up, we can help with that, too.

### COVID-19 screening and test results
If you're experiencing COVID-19 symptoms, our nurses can provide an initial screening and up-to-date information on testing. You can also call the hotline to find out test results for tests performed at one of our locations.

We're here to answer your vaccine and booster questions, too.

**Learn more about the LCMC Health Patient Portal at LCMChealth.org/patientportal**
For technical support, questions about features, or help navigating the portal, call support at 866.662.6161 or email patientportal@LCMChealth.org.

**LCMChealth.org**